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**From:** Olson, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=B05E7846315E4BF4B9D0DF0AFDB3EB43-EOLSON02]  
**Sent:** 6/7/2018 2:54:35 PM  
**To:** Griffin, Mike P - DNR [Mike.Griffin@wisconsin.gov]  
**Subject:** RE: Enforcement Confidential FW: Emailing - CLCMSt.Francis.BOB.05182018(S).pdf

Thanks Mike.

Erik H. Olson  
Associate Regional Counsel  
U.S. Environmental Protection Agency, Region 5  
77 West Jackson Boulevard  
Mailcode C-14J  
Chicago, Illinois 60604

[olson.erik@epa.gov](mailto:olson.erik@epa.gov)  
(312)886-6829

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**From:** Griffin, Mike P - DNR [mailto:Mike.Griffin@wisconsin.gov]  
**Sent:** Thursday, June 07, 2018 7:26 AM  
**To:** Fisher, Kendra L - DNR <Kendra.Fisher@wisconsin.gov>; Bonar-Bridges, James I - DNR <james.bonarbridges@wisconsin.gov>; Kramer, Jessica L - DOJ <kramerjl@doj.state.wi.us>  
**Cc:** Olson, Erik <olson.erik@epa.gov>  
**Subject:** Enforcement Confidential FW: Emailing - CLCMSt.Francis.BOB.05182018(S).pdf

Hi everyone,  
Please find attached is the June 5, 2018, complaint investigation report. The conclusion of this report is that objectionable odors were being emitted from CLCM St. Francis as witnessed on June 5, 2018. This information was shared with the source as identified in the attached email string.

Thank you,

**We are committed to service excellence.**

Visit our survey at <http://dnr.wi.gov/customersurvey> to evaluate how I did.

Michael Griffin P.E.  
Environmental Engineer - Air Management  
Wisconsin Department of Natural Resources  
2300 N. Dr. M. L. King Drive  
Phone: (414) 263-8554  
Fax: (414) 263-8716  
Email: [mike.griffin@wisconsin.gov](mailto:mike.griffin@wisconsin.gov)



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**From:** Griffin, Mike P - DNR  
**Sent:** Thursday, June 07, 2018 6:39 AM  
**To:** Geoff Westphal <[Geoff.Westphal@greif.com](mailto:Geoff.Westphal@greif.com)>; Brenna Bellmer <[Brenna.Bellmer@greif.com](mailto:Brenna.Bellmer@greif.com)>; Kevin Meyer

<[kmeyer@masdinc.com](mailto:kmeyer@masdinc.com)>; Don Gibbs <[dong@masdinc.com](mailto:dong@masdinc.com)>

Cc: Fisher, Kendra L - DNR <[Kendra.Fisher@wisconsin.gov](mailto:Kendra.Fisher@wisconsin.gov)>; [lbenfield@foley.com](mailto:lbenfield@foley.com); Van Grinsven, Anne - DNR <[Anne.VanGrinsven@wisconsin.gov](mailto:Anne.VanGrinsven@wisconsin.gov)>; Griffin, Mike P - DNR <[Mike.Griffin@wisconsin.gov](mailto:Mike.Griffin@wisconsin.gov)>

**Subject:** RE: Emailing - CLCMSt.Francis.BOB.05182018(S).pdf

Hi Geoff,

Thank you for the response and request for providing a preference for departmental contacts with respect to future odors complaints.

On June 5, 2018, we received an odor complaint for the St. Francis facility and during this investigation, Don Gibbs accompanied me as Brenna Bellmer was not at the St. Francis location. The odors were determined to be objectionable as noted in the attached report. This report was hand delivered to Kevin Meyer and briefly discussed during yesterday's inspection. A copy is attached for your reference.

Respectfully,

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Michael Griffin P.E.

Environmental Engineer - Air Management  
Wisconsin Department of Natural Resources  
2300 N. Dr. M. L. King Drive  
Phone: (414) 263-8554  
Fax: (414) 263-8716  
Email: [mike.griffin@wisconsin.gov](mailto:mike.griffin@wisconsin.gov)



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**From:** Geoff Westphal [<mailto:Geoff.Westphal@greif.com>]

**Sent:** Tuesday, May 29, 2018 11:33 PM

**To:** Griffin, Mike P - DNR <[Mike.Griffin@wisconsin.gov](mailto:Mike.Griffin@wisconsin.gov)>

**Cc:** Fisher, Kendra L - DNR <[Kendra.Fisher@wisconsin.gov](mailto:Kendra.Fisher@wisconsin.gov)>; [lbenfield@foley.com](mailto:lbenfield@foley.com); Van Grinsven, Anne - DNR <[Anne.VanGrinsven@wisconsin.gov](mailto:Anne.VanGrinsven@wisconsin.gov)>; Brenna Bellmer <[Brenna.Bellmer@greif.com](mailto:Brenna.Bellmer@greif.com)>; Kevin Meyer <[kmeyer@masdinc.com](mailto:kmeyer@masdinc.com)>; Don Gibbs <[dong@masdinc.com](mailto:dong@masdinc.com)>

**Subject:** RE: Emailing - CLCMSt.Francis.BOB.05182018(S).pdf

Hi Mike-

I worked with Brenna to put together the requested info. With that said, can you make sure to send any future requests to Brenna, then copy Don, Kevin, and myself? It'd be better going to her since she's based in Milwaukee and has immediate access to information. Also, the earlier we can find out about the complaint (same day, if possible) the better so we can gather information as close to real-time as possible. As for answers to your questions, here is what we have:

Hours of operation – 7:30 AM to 3:15 PM

Control Device Monitoring – Brenna reviewed the records, and all records indicated operations were occurring within normal operating parameters.

Special Operations/Upset Conditions – We did not identify any operating conditions out of the norm that may have attributed to potential odors that day.

Please let us know if you need any additional information. Thanks!

Geoffrey Westphal | EHS Manager – North America | Greif | North America  
366 Greif Parkway | Delaware, Ohio 43015 USA | O: 1+ (740) 657 6616 | M: 1+ (614) 318 3866  
[www.greif.com](http://www.greif.com)

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**From:** Griffin, Mike P - DNR [<mailto:Mike.Griffin@wisconsin.gov>]  
**Sent:** Wednesday, May 23, 2018 7:55 AM  
**To:** Geoff Westphal  
**Cc:** Fisher, Kendra L - DNR; [ibenfield@foley.com](mailto:ibenfield@foley.com); Van Grinsven, Anne - DNR  
**Subject:** Emailing - CLCMSt.Francis.BOB.05182018(S).pdf

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Hi Geoff,

I am investigating an odor complaint for May 18, 2018 (morning and afternoon). The complainant indicated they were being emitted from the CLCM St Francis facility and that the odors were noxious, strong and caused his and his employee's eyes to burn. The odors got stronger in the afternoon. Weather data for this day indicates the CLCM St. Francis facility was upwind during the day.

Please review the facility records for May 18, 2018, and provide the hours of operation, results of control device monitoring and if there were any noted special operations or upset conditions that may have contributed to this complaint.

A response within 7 days is requested.

Thank you for your time and attention to this matter.

R/Y,

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Michael Griffin P.E.  
Environmental Engineer - Air Management  
Wisconsin Department of Natural Resources  
2300 N. Dr. M. L. King Drive  
Phone: (414) 263-8554  
Fax: (414) 263-8716  
Email: [mike.griffin@wisconsin.gov](mailto:mike.griffin@wisconsin.gov)



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